

## Helpful Information

### Prior to Check-In and Flight Departure

Please remember, you, the owner are responsible for obtaining all required documentation, e.g., **microchip, immunizations, border clearance, kennel labels, DD Form 2208 Rabies Vaccination Certificate or civilian equivalent, DD Form 2209 Veterinary Health Certificate or civilian equivalent, bilingual certificates, proof of ownership, etc..**

### Pet and Kennel

Allow your pet to get accustomed to the kennel a few days before departure so it will be more comfortable in its temporary home during flight. Animals travel under less stress when they become accustomed to their shipping container before they travel. Use their kennel as a bed or feed your pet in the kennel for several days before your trip. A familiar article of clothing or toy in the kennel may help placate your pet.

### Leash

You should exercise your pet before arriving at the terminal. Carry a leash with you so you can walk your pet before you check-in and after arrival at your destination.

### Kennel and Pet Identification (ID)

Mark kennel with your pet's name, your name, destination or unit address, and phone number if available. We also suggest you purchase an ID tag for your pet.

### Pet Health

Have your pet evaluated by your personal veterinarian to be sure it's fit for air travel. Ensure your kennel has adequate ventilation and your pet is free of respiratory problems. Some species (e.g. pug or snub nosed dogs and cats) have difficulty breathing even under normal conditions. Female pets that are in heat (estrus) will not be shipped due to possible distress to other pets which may result in injury. We cannot accept females with nursing young nor un-weaned animals. Weaned puppies younger than 8 weeks old will not be accepted for air shipment due to the possibility of dehydration. You should also feed your pet a very light meal and provide water before turning him/her in for shipment/travel.

### Pet Stress

Keep strangers, especially children, at a safe distance if your pet seems to be nervous. Even the most gentle pet can be provoked into growling or snapping.

### \*\*\*Be prepared to defray additional associated costs\*\*\*

Fees are charged on a per-kennel basis depending on the combined weight of your pet AND kennel and can vary from \$125-\$375. Your pet and kennel with combined weight ≤70 lbs will be charged as one piece of excess baggage. A combined weight of 71-140 lbs will be charged as two pieces of excess baggage, and a combined weight of 141-150 lbs will be charged as three pieces of excess baggage. Pet(s) and kennel weighing >150 lbs will not be accepted for shipment under any circumstances.

### Additional Information

Check-in time for AMC flights at **Baltimore/Washington International Airport** is NO LATER THAN 2 hours and 20 minutes prior to flight departure. Check-in time for AMC flights at **Seattle-Tacoma International Airport** is NO LATER THAN 3 hours and 20 minutes prior to flight departure. Contact your local transportation office or AMC passenger terminal for more info. Passengers on PE flights may check-in up to 6 hours prior to departure; but, due to limited pet storage space, you must retain custody of your pet until 45 minutes prior to boarding unless there is a suitable holding area available. **All pets must remain in their kennel or shipping container while in public or terminal areas.**

### For more information, visit our AMC Travel Website

<http://www.amc.af.mil/Home/AMC-Travel-Site/>

or contact one of the two AMC Commercial Airport locations, your Local Transportation Office, or an AMC Passenger Terminal.

### AMC Commercial Airport Locations

#### Baltimore/Washington International Thurgood Marshall Airport (BWI)

(410) 918-6900 or DSN 243-6900

Toll-Free (877) 429-4262

Fax (410) 918-6932 or DSN 243-6932

E-mail: [bwipax@us.af.mil](mailto:bwipax@us.af.mil)

#### Seattle-Tacoma International Airport (SEA-TAC)

(253) 982-3504

Flight Recording (253) 982-0555 or DSN 382-0555

Fax (253) 982-3243 or DSN 382-3243

E-mail: [seattle.gateway@us.af.mil](mailto:seattle.gateway@us.af.mil)

#### HQ AMC Passenger Policy Branch

E-mail: [org.amca4-71@us.af.mil](mailto:org.amca4-71@us.af.mil)

# HQ AMC Pet Brochure July 2020



**AIR MOBILITY WARRIORS  
PROJECTING DECISIVE STRENGTH AND  
DELIVERING HOPE... ALWAYS!**

## TRANSPORTING YOUR PET

This brochure is designed to assist you in preparing your pet's transportation aboard AMC Patriot Express (PE) flights, in conjunction with your permanent change of station (PCS). The Department of Defense (DOD) defines **Pets as dogs and cats only**. Commercial carrier restrictions and regulations may differ, therefore, if you have a commercial flight prior to, or following your PE flight, contact the airline to determine any additional requirements.

### **Initiate Pet Travel - DoD Pet Transportation Guidelines**

Pet space is very limited on AMC PE flights and are booked on a first come, first serve basis. Spaces are available for booking 90 days prior to departure and must be reserved through your local transportation office.

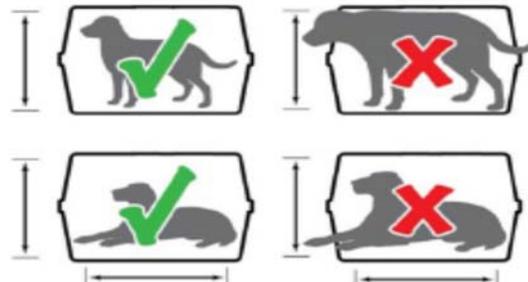
### **Note – Pets are not authorized on Organic Aircraft.**

Passengers may request up to 2 reservations per family. Pet transportation is at owner's expense. Pets must be accompanied by their owner.

### **Kennel/Carrier Requirements**

Your pet's health and well being is our utmost concern. **In accordance with FAA & AMC pet travel policy, In-cabin Pet Kennels/Carriers are treated like Carry-on baggage and will be stowed under the passenger seat and pets must remain in the container for the duration of the flight.** You're responsible for providing an authorized kennel/carrier and ensuring your pet is transported in accordance with U.S. Department of Agriculture guidelines. Kennel must provide adequate ventilation on at least three sides, and be large enough for your pet to stand-up, turn around, and lie down with normal posture and body movement. Pets will not be accepted in containers that are too small. To prevent potential delays: All kennels made of wood are not authorized. 2-piece kennels must be bolted together with **metal nuts/bolts**. Plastic/nylon slide clips, or screws/bolts are not authorized. Securing your pet's kennel door with a zip tie is recommended for additional safety, but not required. Soft-sided pet carriers may be accepted for in-cabin movement **only**. Soft-sided kennels should be constructed of leak-proof/water repellent padded nylon with mesh ventilation on at least two sides. Kennel size must not exceed 20" L x 16" W x 8.5" H to ensure it will fit under the seat in front of you. Several layers of newspaper, shredded paper, or absorbent material should be placed in the bottom of all kennels. Do not use straw, hay, grass, wood shavings, sand or soil. Pets will be individually kenneled, however, two small animals aged 8 weeks - 6 months old of the same species and comparable size. They may be transported in same kennel as long as both can stand up, turn-around, and lie down with normal posture and body movement.

**If container does not meet requirements, you will be placed on duty standby under administrative hold until pet is travel ready.**



### **Pet, Service Animal, & Emotional Support Animal (ESA) Immigration**

All pets, service animals, and ESAs are subject to country quarantine procedures. Contact your local transportation office for specific immigration requirements to include **quarantine and detention** for the country you're traveling to. Additional information can be found in the **OCONUS Country Instructions** <https://move.mil/sme> under "Pets/Quarantine". When it is necessary to detain an animal, pending a determination of admissibility, the traveler will provide detention facilities that are satisfactory to the quarantine officer. The passenger will bear the expense of such detention, including necessary examinations, vaccinations, and other expenses incurred.

### **Brachycephalic or Snub Nosed Animals**

All pets are susceptible to the risk of heat stroke, respiratory problems, and the possibility of death during travel. The risk is increased for snub or pug nosed pets. For health and safety concerns, we recommend pet owners discuss their pet's susceptibility to these or other complications with a veterinarian prior to air transport, and ensure your kennel has adequate ventilation.

### **Examples (Not All Inclusive)**



### **Service Animals**

Transportation of a service animal in the cabin or cargo hold is authorized without charge when accompanying a passenger with a disability. DoD personnel will make every effort to ensure individuals with disabilities are not separated from their service animal. An animal's weight and size, as well as USDA and foreign country restrictions, may limit the transport of a service animal within the cabin or cargo hold.

### **Emotional Support Animals (ESAs)/Psychiatric Support Animals**

Transportation of an ESA is authorized without charge. Passengers must provide proper documentation in order to travel with an emotional support or psychiatric service animal. Documentation may be **NO OLDER THAN 1 year** from the date of the passenger's initial scheduled flight and must be on the letterhead of a licensed mental health professional (e.g., a psychiatrist, psychologist, or licensed clinical social worker), stating:

- (1)The passenger has a mental or emotional disability recognized in the American Psychiatric Association's "Diagnostic and Statistical Manual of Mental Disorders".
- (2)The passenger needs the emotional support or psychiatric service animal as an accommodation for air travel or for activity at the passenger's destination.
- (3) The individual providing the assessment is a licensed mental health professional and the passenger is under his or her professional care.
- (4) The date, type, and state or jurisdiction in which the mental health professional's license was issued.

**\*\*ESA's will only travel in-cabin with the passenger.**

**Note 1:** Service Animals (if in-cabin) and ESAs must sit on the customer's lap, or at their feet without protruding into the aisle or encroaching on other passengers. **Note 2:** Proper sanitation is the responsibility of the traveler and must be maintained at all times. Passenger service personnel and aircrew members are not required to provide care or food for a service/emotional support animal or provide a special location for the animal's hygienic needs. **Note 3:** Animals may be removed from the premises if the handler cannot control the animal or the animal poses a threat to the health or safety of other passengers or passenger service personnel.

### **Labels/Tags**

The owner will provide a green "Live Animals" and a "This Way Up" label/tag. These are mandatory and may be imprinted on the container.