



## AMC GRAM PASSENGER TRAVEL INFORMATION



### 727th Air Mobility Squadron

Royal Air Force Mildenhall Passenger Terminal

[727ams.spacea@us.af.mil](mailto:727ams.spacea@us.af.mil)

<https://www.amc.af.mil/AMC-Travel-Site/Terminals/EUCOM-Terminals/RAF-Mildenhall-Passenger-Terminal/>

Telephone Commercial: +44-1638-542248. DSN: 314-238-2248

Operating hours: 0600 - 1800 hours/7 days a week

Welcome to RAF Mildenhall, the Gateway to the United Kingdom!

The men and women of the 727th Air Mobility Squadron want to ensure your Air Mobility Command (AMC) experience is a favorable one. Our passenger service representatives are available to help if you have questions or problems during your travel. We take pride in offering exceptional customer service to all of our visitors. Please make any suggestions or comments on the Passenger Terminal Survey form found in the main lobby and place it in the box provided. On behalf of Air mobility Command, we hope you have an enjoyable travel experience and look forward to serving you now and in the future!

Scott L. Conrad, Major, USAF  
Commander, 727th Air Mobility Squadron

### ACCOMMODATIONS

**This does not constitute endorsement by the Air Mobility Command or the United States Air Force.**

#### **Military Lodging:**

Gateway Lodge, RAF Mildenhall DSN: 314-238-6001

Liberty Lodge, RAF Lakenheath DSN: 314-226-6700

#### **Civilian Hotel Listing (within 10 mins to base)**

The Bird In Hand Motel, Beck Row +44-1638-713247

The Bell Hotel, Mildenhall +44-1638-583511

The Riverside Hotel, Mildenhall +44-1638-717274

The Forte Travelodge, Barton Mills +44-8719-846006

### GROUND TRANSPORTATION

**This does not constitute endorsement by the Air Mobility Command or the United States Air Force.**

#### **BUSES**

FSS Outdoor Recreation Shuttle

#### **CAR RENTAL**

AAFES Concession

Mildenhire

Low Cost Car Rental

Enterprise Car Rental

Hertz Car Rental

#### **TAXIS**

M&L Taxi

Phoenix Taxi

Town and Country

Diamond Cars

Britannia Cabs

#### **Phone Number**

Comm: +44-1638-542146

#### **Phone Number**

Comm: +44-1638 532699

Comm: +44-1638 718288

Comm: +44-1638 510123

Comm: +44-1842 763766

Comm: +44-8433 093015

#### **Phone Number**

Comm: +44-1638-712261

Comm: +44-1638-533060

Comm: +44-7379 811373

Comm: +44-7942 477862

Comm: +44-1638 750300

#### **Notes**

Pets welcome

#### **Location**

RAF Lakenheath BX

Located near the Bird in Hand Motel, Beck Row

James Carter Rd, Mildenhall

Wyatt Way, Thetford

Charles Burrell Centre, Thetford

### TELEPHONE NUMBERS

**This does not constitute endorsement by the Air Mobility Command or the United States Air Force.**

BX RAF Mildenhall Comm: +44-1638 581201

Shoppette Comm: +44 1638 581204

BX RAF Lakenheath Comm: +44 1638 534200

Base Operator DSN: 314-238-1110

Base Locator DSN: 314-238-0113

SATO DSN: 314- 238-2766/2968

TMO DSN: 314- 238-2061

American Red Cross DSN: 314-238-3742

Chaplain DSN: 314-238-2822

Retiree Affairs Office DSN: 314-238-2039

Community Bank DSN: 314-238-2850

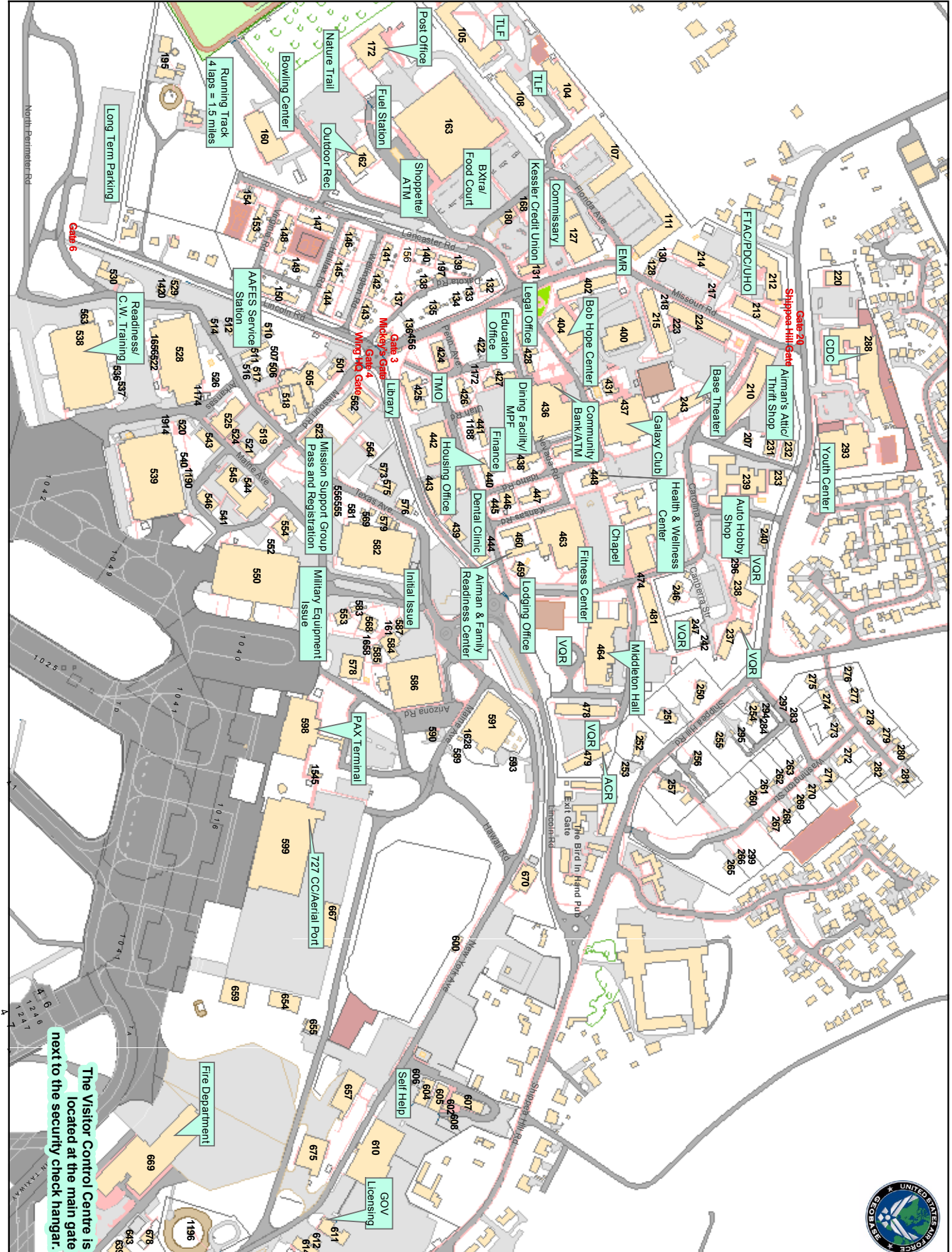
Keesler Federal Credit Union DSN: 314-238-2686

Visitors Center DSN: 314-238-3490

Law Enforcement Desk DSN: 314-238-3000

### INFORMATION FOR PASSENGERS/VISITORS

It is highly recommended that passengers with non-apparent disabilities (such as hearing impairment, asthma or pacemakers) advise passenger service agents of such disabilities at the time of check-in. Security is our top priority at RAF Mildenhall. If Passenger Service agents find any unattended baggage in and around the terminal, Security Forces will be notified and the baggage will be disposed of properly. Passengers are reminded that travel will be refused to those who are foul-smelling, intoxicated, unruly, wearing tattered, dirty, revealing, or profane clothing or barefoot (open-toed shoes). Smoking, tobacco and electronic cigarette use is prohibited on all AMC flights. Local off base restaurants (within 2-5 miles) and phone numbers: The Walnut Tree (01638 713345), Guinness Arms (01638 597547), The Kings Head (01638 717237), Judes Ferry (01638 712277).



The Visitor Control Centre is located at the main gate next to the security check hangar.

