

# AMC GRAM PASSENGER INFORMATION



**U.S. AIR FORCE**

735th Air Mobility Squadron  
 Joint Base Pearl Harbor-Hickam Passenger Terminal  
 355 Mamiya Ave, Joint Base Pearl Harbor-Hickam HI 96853  
 Terminal Hours: 0400L-2200L daily, unless mission dictates



**FLIGHT INFO RECORDING:** (808) 664-7111  
**TERMINAL:** (808)664-7264/65 DSN:(315)447-7264



**Email:** [735ams.trps@us.af.mil](mailto:735ams.trps@us.af.mil)

**AMC travel info:** [www.amc.af.mil/home/amc-travel-sit](http://www.amc.af.mil/home/amc-travel-sit)  
**AFPIMS:** <https://www.amc.af.mil/AMC-Travel-Site/Terminals/PACOM-Terminals/Joint-Base-Pearl-Harbor-Hickam-Passenger-Terminal/>

Aloha and welcome to the Joint Base Pearl Harbor-Hickam Passenger Terminal, the Department of Defense's premier air passenger facility in the Pacific. Air Mobility Command (AMC) wants your travel to be as comfortable and enjoyable as possible. The following information is provided to assist you during your stay. If you have questions or concerns during your journey, please contact a passenger service representative for assistance. We look forward to serving you now and in the future. Mahalo!

Justin J. Hinrichs, Lt. Col, USAF  
 Commander, 735th Air Mobility Squadron

**No-Smoking Policy:** *Smoking and the use of smokeless tobacco products is prohibited on all DoD aircraft.*

**Non-Apparent Disabilities:** *Passengers with non-apparent disabilities should advise a Passenger Service Agent at check-in.*

### Military Lodging Listing

### Civilian Hotel Listing

*Hotel costs range from \$65 to \$300 . Costs are subject to availability and seasonal rates.*

Hickam Billeting (Royal Alaka'i): (808) 800-2330  
 Navy Lodging (Arizona Hall): (808) 800-2337  
 Navy Lodging (Ford Island): (808) 440-2290  
 Bellows AFS Cottage/Cabin Rental: (808) 259-8080  
 Fort Shafter Lodging: (808) 839-2336  
 Hale Koa Hotel: (808) 955-0555  
 Inns Of The Corps (K-Bay): (808) 254-2806  
 Waianae Army Recreation Center: (808) 696-4158

Best Western Plaza Hotel: (808) 836-3636  
 Airport Honolulu Hotel: (808) 836-0661  
 Doubletree Alana Hotel Waikiki: (808) 941-7275  
 Hilton Hawaiian Village: (808) 949-4321  
 Hyatt Resort Waikiki: (808) 923-1234  
 Outrigger Hotels Military Hotline: (808) 921-6888  
 Sheraton Waikiki Hotels Hotline: (800) 325-3535

*For additional military lodging information, please visit <http://www.dodlodging.net/>  
 This does not constitute endorsement by Air Mobility Command or the United States Air Force*

### Ground Transportation

### Civilian Car Rental Agencies

TheCABHawaii -order a taxi with the app / call (808)422-2222  
 - TheCABHawaii is the only taxi company allowed on base.  
 - NEX SHUTTLE BUS (COMPLIMENTARY): (808)-423-3344  
 Pick-up in front of the terminal; departs 15min past the hour, runs daily (1015L – 2015L)  
 "THE BUS" City bus service: (808) 848-5555  
 \$3.00 one way/\$7.50 all day/\$30.00 7-Day Pass  
 "THE BUS" **does not allow luggage.** Only hand carried items.

Enterprise Rent-A-Car	Airport	(844) 913-0737
Avis Car Rental	Airport	(808) 834-5536
Budget Car Rental	Airport	(808) 210-0050
Dollar Rent-A-Car	Airport	(866) 434-2226
National Car Rental	Airport	(808) 838-6280
Thrifty Car Rental	Airport	(877) 283-0898
Sixt Car Rental	Terminal / Airport	(888) 749-8227

*For additional Transportation Listings, please contact the Passenger Service Center for separate listings.  
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### Quick Reference Telephone Numbers

American Red Cross:	(808) 734-2101	Officer's Club:	(808) 448-4608
American Red Cross (After Hours):	(877) 272-7337	Dining Hall:	(808) 449-1666
Military Family & Support Center:	(808) 474-1999	Post Office:	(808) 275-8777
Base Exchange (BX):	(808) 423-1304	Pearl Harbor Travel:	(808) 422-0139
Base Operator:	(808) 449-7110	CI TRAVEL After-Hours Emergency Support:	(866) 576-4635
Chaplain Services:	(808) 449-1754	The Lanai at Mamala Bay:	(808) 422-3002
Law Enforcement Desk:	(808) 474-6754	USO - Hickam AFB Passenger Terminal:	(808) 892-1145
Visitor Center Main Gate:	(808) 448-0865	USO - Honolulu IAP:	(808) 836-3351
Navy Quarter Deck Pearl Harbor:	(808) 473-1222	Medical Clinic Hickam:	(808) 448-6000
Aloha Airport Delivery:	(808) 372-5411	Vet Clinic Hickam:	(808) 449-6481

*Note: This does not constitute endorsement by Air Mobility Command or the United States Air Force  
 As of 1 Jan 2016, Hawaii State law prohibits anyone under 21 from purchasing/possessing tobacco products*